

O'ahu Disaster Assistance Referral Listing

TYPE OF ASSISTANCE	AGENCY	CONTACT	WEBSITE
Tax Relief			
Real Property Tax Remission	City Budget and Fiscal Services, Real Property Assessment Division	808-768-3799	http://www.honolulu.gov/budget/default.html
Tax Relief Information	State Department of Taxation	808-587-1481	https://tax.hawaii.gov/
Agricultural Assistance			
Agricultural Loans	State Department of Agriculture Agricultural Loan Division	808-973-9460	http://hdoa.hawaii.gov/agl/
Crop Production Expertise	University of Hawai'i at Mānoa, College of Tropical Agriculture and Human Resources Office of the Associate Dean and Associate Director for Cooperative Extension Service	ada- contact@ctahr.hawaii.edu	https://cms.ctahr.hawaii.edu/home.aspx
Emergency Planning and Assistance for Individual Families			
Emergency Supply Distribution and Recovery Information	American Red Cross - Hawaii Chapter	808-734-2101	http://www.redcross.org/local/hawaii
Manual labor to remove mud from interior and exterior of homes, transportation of large debris to C&C roll offs, mold remediation, emotional support	Hawai'i Voluntary Organizations Active in Disaster		https://hivoad.communityos.org/cms/home
Manual labor cleaning, scrubbing, moving furniture on property (Aina Haina Residential Areas Only)	'Āina Haina Prepared	ainahainaprepared@gmail.com	http://www.ainahainaprepared.org/
Disaster Planning	City Department of Emergency Management	808-723-8960	http://www.honolulu.gov/dem
Building Permits and Contractors			
Disaster Related Rebuild/Repair Permit Process & Fee Waivers	City Department of Planning and Permitting	808-768-8220	http://www.honoluludpp.org/
Building Contractors and Tradesmen Consumer Questions or Complaints	State Department of Commerce and Consumer Affairs	808-587-3222	http://cca.hawaii.gov/
Help finding a Pro (i.e. Contractor, Supplier)	Building Industry Association of Hawaii (BIA)	808-847-4666	http://www.biahawaii.org/
Business			
Disaster Recovery Guide for Business	Hawaii Small Business Development Center	808-945-1430	https://www.hisbdc.org/Home.aspx
Psychological Support			
Mental Health or Stress Counselling	American Red Cross - Hawaii Chapter	808-734-2101	http://www.redcross.org/local/hawaii
Mental Health or Stress Counselling	State Department of Health, Medical Reserve Corp	808-587-5770	http://health.hawaii.gov/docd/about-us/programs/medical-reserve-corps-mrc/
Spiritual Health	Hawai'i Voluntary Organizations Active in Disaster		https://hivoad.communityos.org/cms/home
Disaster Loans/Grants/Housing			
Low Interest Home Rehabilitation Loan (Income Eligibility Applies)	City Department of Community Services	808-768-7762	http://www.honolulu.gov/dcs/default.html
Insurance			
Information on NFIP and Flood Zone Determination	State Department of Land and Natural Resources National Flood Insurance Program	808-587-0400	http://dlnreng.hawaii.gov/nfip/
Guidance to File Insurance Claims and General Insurance Questions	State Department of Commerce and Consumer Affairs	808-587-3222	http://cca.hawaii.gov/
Debris Removal			
Mud Disposal	City Department of Facility Maintenance Road Maintenance Division	808-768-3600	http://www.honolulu.gov/dfmroad.html
Swimming Pool Water (De-Chlorinated)	City Department of Facility Maintenance Storm Water Quality Branch	808-768-3300	http://www.honolulu.gov/dfmswg/default.html
Trash Removal			
Trash Pick-Up	City Department of Environmental Services, Solid Waste Branch	808-768-3200	http://www.opala.org/solid_waste/collection_schedule_search.html
Bulky Items	City Department of Environmental Services, Solid Waste Branch	808-768-3401	http://www.opala.org/solid_waste/bulky_item_pickup.html
Hazardous Materials	City Department of Environmental Services, Solid Waste Branch	808-768-3201	http://www.opala.org/solid_waste/Household_Hazardous_Waste.html
Water Problems			
Wastewater Problems	City Department of Environmental Services, Wastewater Branch	808-768-3330	http://www.honolulu.gov/envwwm.html
Swimming Pool Water Refill Credit	City Department of Environmental Services, Wastewater Branch	808-768-3330	http://www.honolulu.gov/rep/site/env/wwm_docs/Pool_Adjustment_12-08-2016.pdf
Health Concerns			
Mitigation on Mold, Sanitation and Indoor Health Concerns	State Department of Health Indoor and Radiological Health Branch	808-586-5800	http://health.hawaii.gov/irhb/iaq/
Mosquitoes and Rodent Questions	State Department of Health Disease Outbreak Control Division	808-587-6845	http://health.hawaii.gov/docd/prevention/mosquito-bite-prevention/
Legal Concerns			
Free Legal Assistance	Legal Aid Society of Hawaii	808-536-4302	http://www.legalaidhawaii.org/